

Quality Policy

Rase Steels Construction & Civils Limited aims to deliver solutions in a manner that fulfils client requirements and exceeds their expectations, resulting in high levels of customer satisfaction. To ensure all clients receive the required quality of product and service, we have developed an Integrated Management System (IMS) that has been independently certified to meet the requirements of BS EN ISO 9001:2015 and our legal and other corporate responsibilities.

We are committed to the involvement of our workers in adopting and continually improving the effectiveness of our IMS and will provide the resources to ensure that the importance of meeting customer requirements is communicated and understood throughout our business.

We will revise, monitor and review quality objectives and performance on a regular basis to promote continual improvement of our processes.

All workers must comply with the requirements of our IMS. They may make suggestions to improve our processes and the quality of our production and must report any nonconformance with, or failing of, the IMS.

During the coming year we will roll out the following quality initiatives:

- Archdesk® and Chime® systems implementation
- Yard improvements
- Personal Development Reviews for all staff

Our workers are encouraged to give all quality initiatives their full support and continually strive to make improvements to our processes, products, and services. We will support this with communication and by celebrating success.

This policy will be reviewed for ongoing suitability and effectiveness at Management Reviews and as required.

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